

Minutes of the Pharmac Consumer Advisory Committee (CAC) Meeting Friday 14 October 2022

The meeting was held on National Library, Tiakawai Conference Centre, Thorndon Room, Lower Level, Wellington from 9.00 am.

Present:

Lisa Lawrence (Chair)
Hazel Heal
Janfrie Wakim (late arrival to the meeting due to travel)
Mary Schnackenberg
Nele Kalolo
Robyn Manuel
Sione Vaka
Tui Taurua
Vivien Verheijen

Apologies

Sione Vaka and Peter Alsop (left the meeting at 1:30pm to attend the SunPix Awards)

Pharmac staff in attendance

Jannel Fisher (Manager, Implementation Programmes, External Communications and Relations)
Mako Osborne (Graduate Implementation Advisor)
Peter Alsop (Director Engagement and Implementation)
Trish Elise (EA to Director Engagement and Implementation)

For relevant items

Katheryn McInteer (Director, Corporate and Financial Services)
Michael Johnson (Director, Strategic Initiatives)
Trevor Simpson (Chief Advisor, Māori)

1. Karakia and welcome

The meeting was opened with a karakia.

The Chair welcomed Tui Taurua back to the committee.

2. Pharmac Verbal Update

Manager Implementation Programmes, Communications and External Relations gave a verbal update.

- It was acknowledged that Director, Engagement and Implementation and a member of the committee would be leaving the meeting early due to their attendance at the SunPix Awards.
- Tui was welcomed back to the committee following her reappointment by the Board.

- CAC recruitment is currently going through the process of shortlisting candidates for interviews. Candidates are looking promising.
- Pharmac had a wānanga with seven agencies earlier in the month to discuss the review response. The final review response is on track to its due date at the end of October.
- Pharmac had a strategy day with the Board which has informed the review response.
- CE announced the creation of a Māori directorate and role of Director Māori.
- There will be recruitment over the next couple of months for consumer members on Pharmac's clinical advisory committees.
- Website traffic has increased by 30% over the last year.
- Pharmac released eight PRs in September.
- Trikafta plain language summary was released in mid-August. Pharmac is considering how we release similar information for other medicine assessments.
- Members were further thanked for their input and contribution to the Paediatric cancer discussion document.
- There is a supply issue with dulaglutide. There has been a meeting with stakeholders to help manage this.
- HQSC code of expectations for health entities' engagement with consumers and whanau is beginning to gain awareness internally. This will be brought to CAC for further discussion on supporting and embedding leadership from CAC.
- Pharmac held an initial internal session on Pae Ora led by the Legal team to give staff an overview; further work is underway to understand implications.
- Pharmac is working towards doing more in the disability space and will be taking a disability paper to the Board in November.
- Te Tiriti policy is nearing completion and is currently sitting with Te Rōpū Māori. There needs to be more headway made on the equity policy. This will be brought to CAC for feedback.
- Year in Review is underway and will feature an article on the Chair and one of the members.
- Members were updated on the progress of the Wall Walk, re-scheduling a date in early 2023.
- Members were updated on the progress of their remuneration, with work planned ahead of the November Pharmac board meeting.

Actions

- (1) *Send members a copy of the Paediatric oncology document.*

3. Board strategy day and report back

Director, Engagement and Implementation and the Chair gave an overview of the Board strategy day. The session was noted as meaningful, future focused and generally reaching uniformity at the end of each paper.

This was the first time CAC was able to contribute to the strategy space of Pharmac and was noted as a welcome change. (Further substance was communicated in the context of the presentation following on the agenda.)

4. October response input

Director, Engagement and Implementation and Director, Strategic Initiatives gave an update on the development of Pharmac's final response to the review. This included better integration of te Tiriti o Waitangi, giving effect to Pae Ora, developing the next Statement of Intent, the need for additional resources, and how the organisation will measure progress and performance.

Director Strategic Initiatives also gave an overview of Pharmac's five emerging key priority areas.

Members discussed the issues with whanau and hapū relating to taking medicines and noted that this conversation not be underestimated. Members noted the importance of supporting iwi and whanau and allowing them to talk to Pharmac.

Members noted that te Tiriti o Waitangi should be overarching in Pharmac's work and discussed changing the language to show it is an on-going approach rather than an end goal.

Members mentioned accountability and noted that they would like to see timelines, targets and how this will all be achieved. The committee also considered how Pharmac can work with and influence others to do better in the health system.

Members noted that Pharmac needs to strengthen diverse voices and consider better involvement and collaboration with ethnic and refugee communities.

Members noted that Pharmac should think carefully about what the organisation can influence in the disability space and to put a focus on barriers rather than on the disability.

Actions

- (1) *Members to receive the draft review response.*
- (2) *CAC member to send Manager, Implementation Programmes, Communications and External Relations links to refugee community resources.*

Key notes for Pharmac's consideration

That the committee:

- (1) *Suggested using the full 'te Tiriti o Waitangi' in the language rather than shortening to 'Tiriti.'*
- (2) *Suggested using a better term for 'Tiriti excellence', such as 'Māori responsiveness' or 'continuous development of...' to signal ongoing language rather than an end goal.*
- (3) *Suggested shared leadership at the top from both tangata whenua and tangata tiriti.*

(4) *Suggested using the word 'accessible' in the breakdown of the key priorities.*

5. National Library Visit

The committee received a guided tour of the National Library which included the He Tohu exhibition.

6. Moving ahead on Tiriti excellence

Chief Advisor, Māori gave an overview of the paper which proposes how Pharmac intends to build te Tiriti excellence over the next three years. This included giving depth and meaning to Pharmac's values, embedding te Tiriti o Waitangi expectations into all processes and approaches to work, and increasing accountability, Māori voices and visibility to Māori.

Chief Advisor, Māori noted that having a strong te Tiriti response and embedding te Tiriti in Pharmac's assessment process was an organisation wide responsibility. The Board has been assigned measurable te Tiriti accountabilities, with SLT to be assigned their accountabilities next.

Chief Advisor, Māori discussed giving effect to Pae Ora and noted that the internal legal team and a Māori legal organisation are working in partnership to inform Pharmac on what is needed to be done in this space and what to be cognoscente of.

Te Whaioranga was also mentioned as it expires in July 2023 and Pharmac will need to create a strategy fit for purpose to carry forward this kaupapa and allow others to engage.

Members discussed the lack of resources for and capacity of Māori staff at Pharmac and suggested looking at external resources. Members noted that Māori need to see themselves in Pharmac, so creating meaningful partnerships and influencing other organisations to do their part will be vital.

Members also raised concerns around the Pae Ora principles diminishing te Tiriti o Waitangi article and the weighting of the Factors of Consideration being unclear.

Key notes for Pharmac's consideration

That the committee suggested:

- (1) *Te Tiriti o Waitangi be a standalone factor in the Factors of Consideration model.*
- (2) *Creating partnerships with agencies such as Kainga Ora as health outcomes are related to systemic issues.*
- (3) *Turn existing relationships from transactional to strategic.*

7. Highlights Board paper

The Graduate Implementation Advisor gave an overview of the Board on the CAC highlights which will be presented by the CAC Chair at the 2 December Board meeting, together with the members' video.

It was requested that CAC members provide suggestions on what improvements CAC would like to see which would enhance CAC's contribution.

The Committee noted that the paper was a good summary of CAC's activities and looked forward to seeing the final version and visuals.

Key notes for Pharmac's consideration

The Committee suggested inclusions in Board highlights report:

- (1) Under Background, second paragraph, include youth, children living in poverty, health and wellbeing, and diversity of ethnic communities.*
- (2) Trial PTAC experience.*
- (3) New Zealand is a diverse population, and that CAC is a diverse group.*
- (4) Once minutes are confirmed, suggestion for a soundbite to be made.*

Actions

- (1) CAC members to forward suggestions on what they would like to see in the next year ahead.*
- (2) Pharmac staff to circulate Pharmac's update on its assessment of Trikafta.*

8. Agenda discussion

Members discussed the annual agenda for 2023 as well as the agenda for the upcoming November meeting. Members made suggestions for items and dates for face-to-face meetings.

Members discussed Pharmac's proposal to increase consumers on clinical advisory committees and suggested the committee play a manaaki role in the process to ensure consumer representatives feel safe and supported in this space.

Actions

- (1) Create word version of the annual agenda for Mary.*
- (2) Members to email agenda item suggestions to Manager, Implementation Programmes, Communications and External Relations.*
- (3) Add dates to the annual agenda by the November CAC meeting.*

9. CAC Chair update

The Chair gave an overview of the September Board meeting which included a discussion on Tui's reappointment to the committee and horizon scanning for Pharmac. The Chair also noted that Steve Maharey would be the Board liaison for CAC.

10. Action items / notes from previous meeting / interest register

Action items

The action items were reviewed.

Notes from previous meeting

Notes for the September meeting was approved as a true record of discussion.

Interest register

Noted. New interests were declared.

Actions

- (1) Pharmac staff to change the layout of the dates in the Action Items.*
- (2) Pharmac staff to add a column for who is responsible in the Action Items.*
- (3) CAC member to send through new interests to the CAC inbox.*

11. Committee only time

Committee only time was held.